

Eddie Sleeper

From: patricia walsh <pattispamperedpets@hotmail.com>
Sent: Monday, February 12, 2018 11:16 PM
To: Eddie Sleeper; senpcolbeck@senate.michigan.gov; Senator Phil Pavlov
Subject: Fw: Testimony for smart meters
Attachments: 200030353557 1 1.pdf; 20180127_092141.jpg; 20180127_092245.jpg; 20180127_092259.jpg; 200050291452 1 1.pdf; filename-1 (1).pdf; 200350444267 1 1.pdf; 200410223970 1 1.pdf; 200440493675 1 1.pdf; 200330398277 1 1.pdf

From: Jessica Walz <JWalz@mkgpc.com>
Sent: Friday, February 2, 2018 9:27 AM
To: 'pattispamperedpets@hotmail.com'
Subject: Testimony for Jan 30, 2018

Here is a summary of the unwarranted possible shut-off notice DTE sent me, followed by a detailed accounting.

- DTE sent me a bill with a possible shut-off notice on it, claiming it has no access to my meter.
- I have an opt-out smart meter.
- DTE had and continues to have access (I have no mean dogs, no gate, no lock, no barriers)
- DTE has been estimating my bill for at least 5 months.
- When the meter reader came and I told him what DTE is doing, he was surprised DTE would claim that there is no access to meter

On January 24, 2018, at two p.m., I called DTE and talked to Michael about my bill being estimated instead of an actual read. He had no explanation, but inquired if I would like an agent to do an actual read. I said yes. Upon further examination of my DTE bill, I discovered that on the front of my bill, it states, "We have not been able to read your meter for at least 12 months because you have not provided us with access to it. Therefore, your service is subject to physical disconnection. Please contact us immediately to resolve this matter." I also noticed that on the back of my bill it says est., while on the front, it states, "your usage is based on an actual meter reading." Now, I'm really confused. I again called DTE, January 24, 2018, at three forty-five p.m., talked to Brandis, and proceeded to politely ask her about the discrepancies. She needed to talk to her Supervisor twice, and then came back and said the system had shut down and I should call back.

The next day, the meter man from DTE came on time. I asked him if he had reported that I had denied him access. He looked surprised and said that I had no gate, no mean dogs, and, no, he did not report that I denied him access. He was very respectful. As I checked my DTE history, I found estimated bills at least five months back. But, on the front of the bills it indicated that an actual reading was made.

I succumbed to the opt out meter when DTE installed in my area, hoping to circumvent health problems, so I have never had the radio-on meter on my house. But, the night after they installed the opt-out meter two years ago on the wall next to where I used to sleep (I have now moved my bed), I could not sleep. I awoke to a headache, nausea, sinus congestion, and extreme feelings of anxiety. I now have constant ringing in my ears, and a feeling of extreme pressure in my ears with dizziness. I have talked to my doctor about it, and knowing

that watches stop on my wrists, and my symptoms, she feels it is due to the smart meter. She sternly told me to get the smart meter off my home. I tried calling DTE, almost begging to have it removed and replaced with an analog, but, to no avail. I don't feel I can subject my family to a home with no electricity so I continue. I pray it does not do damage to them as it has to me.

I have enclosed past bills from DTE, pictures of my home showing complete access, and pictures of the opt-out smart meter. I have also included my doctor's letter concerning my personal journey. I hope that your committee will help those of us who do suffer as a result of these meters. Please, please, give us the choice to have a traditional analog meter on our homes.

Thank you,
Patricia L. Walsh



Payment Coupon

☐ CHECK TO ENROLL IN AUTOPAY
(Signature required on back)

Please indicate amount paying \$ _____

Account Number	9100 036 1940 0
Due Date:	October 18, 2017
Total Due:	\$194.39

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89430 1 AB 0.400**T306*2*P00*M09****AUTO**ALL FOR AADC 48
PATRICIA L WALSH
8690 KENDALL RD
COLUMBUS MI 48063-2506



Mail Payments to:

DTE Energy
P.O. Box 740786
Cincinnati OH 45274-0786

For address corrections, please visit dteenergy.com
or call 800.477.4747.

Return upper portion with your payment 200030353557

Keep lower portion for your records

Contact Information

Gas Leak or Gas Emergency 800 947 5000
Customer Service or Power Outage 800 477 4747
Hearing-Impaired TDD Line 800 888 6886 (Mon-Fri 8am-5pm)
Web Site dteenergy.com

Programs you are enrolled in

Summary of Charges

Account Number 9100 036 1940 0

Account Balance as of Aug 25, 2017	170.09
Payment Received Sep 19, 2017 Thank You!	- 170.09
Balance Prior to Current Charges	0.00
Total Current Charges	194.39
Account Balance as of September 26, 2017	\$194.39

Your current charges are due on October 18, 2017. A 2% late payment charge will be applied if paid after the due date.

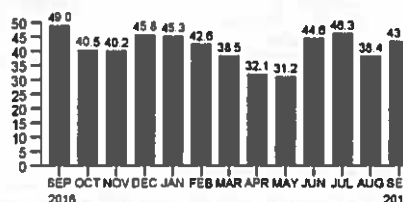
Your Monthly Energy Usage

For ways to save energy and save money, go to dteenergy.com/saveenergy

ELECTRIC

	Average Usage per day	Current Month	Last Month	Year Ago
KWH Usage	43.6	38.4	49.0	
Change		14%	-11%	

KWH



Your average daily electric cost for this billing period was \$6.48

Your usage is based on an ACTUAL meter reading

Important Information

Account Information

Beginning with the September 2017 billing cycle, the Power Supply Cost Recovery (PSCR) factor will decrease from a credit of (0.03) cents per kWh to a credit of (0.233) cents per kWh. The PSCR factor allows DTE Electric to recover its actual fuel and purchased power expense and is billed to customers without any profit or markup.

Beginning with the June 2017 billing cycle, the Power Supply Cost Recovery (PSCR) factor will decrease from a charge of 0.214 cents per kWh to a credit of (0.03) cents per kWh. The PSCR factor allows DTE Electric to recover its actual fuel and purchased power expense and is billed to customers without any profit or markup.

For the average Michigan residential customer, renewable energy is estimated to avoid \$3.08 per month of new coal-fired generation costs.

Prepare to save on your energy bill as the temperatures fall. Visit dteenergy.com/heatingseason to learn more.

Other Information



Please return all payment coupons with your check or money order, payable to DTE Energy, five business days prior to the due date. Do not send cash or attach notes to the payment coupon.

Be sure to write your account number(s) on your check or money order.

AutoPay Enrollment

I authorize DTE Energy to enroll my account in AutoPay to debit my bank account each billing period to pay automatically the amount due on my DTE Energy billing statement. To avoid a charge for a return item, I understand that it is my responsibility to ensure that sufficient funds are available to complete each scheduled payment. If my financial institution rejects a transaction, payment will not be applied to my DTE Energy account. I can cancel authorization at www.dteenergy.com if I create and sign into my account; or, by calling Customer Care at 800.477.4747; or, by writing to Quality Control, 807 WCB, One Energy Plaza, Detroit, MI 48226.

Bank Account Holder Signature: _____ Date: _____

Detail of Current Charges

For Service at 8690 Kendall Rd, Columbus, MI

DTE Electric Company Water Heating Service

Current Charges

Power Supply Charges

Power Supply Energy	321 KWH @ 0.045760	14.69
Power Supply Cost Recovery	321 KWH @ -0.002330	-0.75

Delivery Charges

Service Charge		1.95
Distribution	321 KWH @ 0.055760	17.90
Energy Optimization	321 KWH @ 0.003390	1.09
Nuclear Surcharge	321 KWH @ 0.000728	0.23
Residential Michigan Sales Tax		1.40

Total DTE Electric Company Current Charges

36.51

Current Billing Information

Service Period	Aug 23, 2017 - Sep 21, 2017
Days Billed	30
Meter Number	2757117 15
Meter Reading	6056 Est. - 6377 Est
KWH Used	321
Your next scheduled meter read date is on or around OCT 20, 2017	

Usage History - Average per day

	Current	Last	Year
	Month	Month	Ago
KWH Usage	10.7	8.6	10.0
Change		24%	7%

DTE Electric Company Residential Electric Service

Current Charges

Power Supply Charges

Power Supply Energy	510 KWH @ 0.080350	40.98
	476 KWH @ 0.095990	45.69
Power Supply Cost Recovery	986 KWH @ -0.002330	-2.30

Delivery Charges

Service Charge		7.50
Distribution	986 KWH @ 0.055760	54.98
Energy Optimization	986 KWH @ 0.003390	3.34
LIEAF Factor		0.93
Nuclear Surcharge	986 KWH @ 0.000728	0.72
Residential Michigan Sales Tax		5.04

Total DTE Electric Company Current Charges

157.88

Current Billing Information

Service Period	Aug 23, 2017 - Sep 21, 2017
Days Billed	30
Meter Number	7124620 15
Meter Reading	17298 Est. - 18284 Est.
KWH Used	986
Your next scheduled meter read date is on or around OCT 20, 2017	

Usage History - Average per day

	Current	Last	Year
	Month	Month	Ago
KWH Usage	32.9	29.8	39.0
Change		10%	-16%

Total Current Charges

194.39

If You Smell Natural Gas and DTE Gas Company is Your Natural Gas Provider, Call 800.947.5000

If the odor is strong, leave the building immediately. Do not use electric switches or an open flame. Open doors and windows.

If Your Electricity Goes Out

Check your fuses or circuit breakers, then see if your neighbors' lights are on. To report an outage or fallen power line, contact your electric company. DTE Electric Company customers, call 800.477.4747 or visit dteenergy.com from a location that has power. Stay at least 20 feet away from a fallen power line and anything it's touching, including metal fences and puddles.

Energy Theft is Illegal & dangerous

Confidentially report suspected tampering by calling our theft hotline at 800.441.6698.

For More Information

For more information on your bill or alternative payment methods, call 800.477.4747, visit dteenergy.com, or write to DTE Energy, One Energy Plaza, Detroit, MI 48226-1221.

DTE Electric Company and DTE Gas Company are DTE Energy subsidiaries and are regulated by the Michigan Public Service Commission, Lansing, Michigan



Payment Coupon

☐ CHECK TO ENROLL IN AUTOPAY
(Signature required on back)

Please indicate amount paying \$ _____

Account Number	9100 036 1940 0
Due Date:	December 19, 2017
Total Due:	\$184.67

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87592 1 AB 0.400**T331*2*P00*M11****AUTO**ALL FOR AADC 48
PATRICIA L WALSH
8690 KENDALL RD
COLUMBUS MI 48063-2506



Mail Payments to:

DTE Energy
P.O. Box 740786
Cincinnati OH 45274-0786

For address corrections, please visit dteenergy.com
or call 800.477.4747.

Return upper portion with your payment 20035044267

Keep lower portion for your records

Contact Information

Gas Leak or Gas Emergency	800.947.5000
Customer Service or Power Outage	800.477.4747
Hearing-Impaired TDD Line	800.888.6886 (Mon-Fri 8am-5pm)
Web Site	dteenergy.com

Programs you are enrolled in

Summary of Charges

Account Number 9100 036 1940 0

Account Balance as of Oct 25, 2017	171.61
Payment Received Nov 16, 2017 Thank You!	- 171.61
Balance Prior to Current Charges	0.00
Total Current Charges	184.67
Account Balance as of November 27, 2017	\$184.67

Your current charges are due on December 19, 2017. A 2% late payment charge will be applied if paid after the due date.

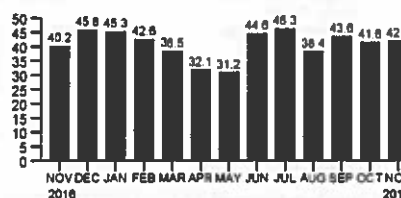
Your Monthly Energy Usage

For ways to save energy and save money, go to dteenergy.com/saveenergy

ELECTRIC

Average Usage per day	Current	Last	Year Ago
	Month	Month	
	KWH Usage	42.0	
Change		1%	4%

KWH



Your average daily electric cost for this billing period was \$5.96

Your usage is based on an ACTUAL meter reading

Important Information

Account Information

Your bill this month includes a credit for the U-18014 Self- Implementation Refund. This credit is based on your total kilowatt-hour usage and will be included on your October, November and December bills.

For the average Michigan residential customer, renewable energy is estimated to avoid \$3.08 per month of new coal-fired generation costs.

We have not been able to read your meter for at least 12 months because you have not provided us with access to it. Therefore, your service is subject to physical disconnection. Please contact us immediately to resolve this matter.

Other Information

Please return all payment coupons with your check or money order, payable to DTE Energy, five business days prior to the due date. Do not send cash or attach notes to the payment coupon.

Be sure to write your account number(s) on your check or money order.

AutoPay Enrollment

I authorize DTE Energy to enroll my account in AutoPay to debit my bank account each billing period to pay automatically the amount due on my DTE Energy billing statement. To avoid a charge for a return item, I understand that it is my responsibility to ensure that sufficient funds are available to complete each scheduled payment. If my financial institution rejects a transaction, payment will not be applied to my DTE Energy account. I can cancel authorization at www.dteenergy.com if I create and sign into my account; or, by calling Customer Care at 800.477.4747, or, by writing to Quality Control, 807 WCB, One Energy Plaza, Detroit, MI 48226.

Bank Account Holder Signature: _____ Date: _____

Detail of Current Charges

For Service at 8690 Kendall Rd, Columbus, MI

DTE Electric Company Water Heating Service

Current Charges			Current Billing Information	
Power Supply Charges			Service Period	Oct 21, 2017 - Nov 20, 2017
Power Supply Energy	433 KWH @ 0.045760	19.81	Days Billed	31
Power Supply Cost Recovery	433 KWH @ -0.002330	-1.01	Meter Number	2757117 16
Delivery Charges			Meter Reading	6682 Est. - 7115 Est.
Service Charge		1.95	KWH Used	433
Distribution	433 KWH @ 0.055760	24.14	Your next scheduled meter read date is on or around DEC 20, 2017	
Energy Optimization	433 KWH @ 0.003390	1.47	Usage History - Average per day	
Nuclear Surcharge	433 KWH @ 0.000728	0.32		
U-18255 IS	273 KWH @ 0.002999	0.82	Current	Last
Transitional Recovery Mechanism	433 KWH @ 0.001356	0.59	Month	Month
U-18014 SIR	433 KWH @ -0.004390	-1.90	Month	Year
Residential Michigan Sales Tax		1.85	KWH Usage	14.0 10.5 14.5
Total DTE Electric Company Current Charges		48.04	Change	33% -3%

DTE Electric Company Residential Electric Service

Current Charges			Current Billing Information	
Power Supply Charges			Service Period	Oct 21, 2017 - Nov 20, 2017
Power Supply Energy	527 KWH @ 0.080350	42.34	Days Billed	31
	342 KWH @ 0.095990	32.83	Meter Number	7124820 15
Power Supply Cost Recovery	869 KWH @ -0.002330	-2.02	Meter Reading	19184 Est. - 20053 Est.
Delivery Charges			KWH Used	869
Service Charge		7.50	Your next scheduled meter read date is on or around DEC 20, 2017	
Distribution	869 KWH @ 0.055760	48.46	Usage History - Average per day	
Energy Optimization	869 KWH @ 0.003390	2.95		
LIEAF Factor		0.93	Current	Last
Nuclear Surcharge	869 KWH @ 0.000728	0.63	Month	Month
U-18255 IS	578 KWH @ 0.004105	2.37	Month	Year
Transitional Recovery Mechanism	869 KWH @ 0.001356	1.18	KWH Usage	28.0 31.0 25.7
U-18014 SIR	869 KWH @ -0.006630	-5.76	Change	-10% 9%
Residential Michigan Sales Tax		5.22		
Total DTE Electric Company Current Charges		136.63		

Total Current Charges 184.67

If You Smell Natural Gas and DTE Gas Company is Your Natural Gas Provider, Call 800.947.5000

If the odor is strong, leave the building immediately. Do not use electric switches or an open flame. Open doors and windows.

If Your Electricity Goes Out

Check your fuses or circuit breakers, then see if your neighbors' lights are on. To report an outage or fallen power line, contact your electric company. DTE Electric Company customers, call 800.477.4747 or visit dteenergy.com from a location that has power. Stay at least 20 feet away from a fallen power line and anything it's touching, including metal fences and puddles.

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